

Choose the right care

The best place to go for care depends on the urgency and level of care you need.



General Practice

This is your regular, trusted doctor. Your general practice should be the first place you go for all your health needs, except emergencies.

Many GPs are open outside standard business hours, including evenings and weekends.

Visit primary care for:

- ✓ All non-life-threatening health needs that can wait to be seen
- ✓ Any noticeable changes in your general health and wellbeing, including your mental health
- ✓ Annual exams, screenings, and health checks
- ✓ Immunisations
- ✓ Earaches, coughs, colds, fevers, and diarrhea
- ✓ Prenatal care
- ✓ Chronic disease management
- ✓ Muscle and joint pain
- ✓ Mild COVID-19 (telehealth appointment required)

Contact your GP

Urgent Care Clinic

Mackay Medicare Urgent Care Clinic

The Medicare Urgent Care Clinic is **not** a replacement for your regular GP. You should check appointment availability with your usual general practice clinic before presenting to the clinic. Medicare Urgent Care Clinics are for when your condition is urgent, but not life-threatening.

Visit the Mackay Medicare Urgent Care Clinic for:

- ✓ Minor infections
- ✓ Minor fractures, sprains, and sports injuries
- ✓ Urinary tract infections (UTIs)
- ✓ Sexually transmitted infections (STIs)
- ✓ Minor cuts
- ✓ Insect bites and rashes
- ✓ Minor eye and ear problems
- ✓ Respiratory illness
- ✓ Gastroenteritis
- ✓ Mild burns

Medicare Urgent Care Clinics are not for regular GP care.

Visit the Mackay Medicare Urgent Care Clinic



Emergency Care

Emergency departments should be reserved for situations that could result in loss of life or limb if not treated immediately.

Seek emergency care for:

- ✓ Severe allergic reaction (anaphylaxis)
- ✓ Severe COVID-19
- ✓ Chest pain
- ✓ Warning signs of stroke, including altered sensation in face, arms, and legs
- ✓ Severe bleeding or bleeding that doesn't stop
- ✓ Severe shortness of breath
- ✓ Serious vehicle or industrial accidents
- ✓ Poisoning
- ✓ Complicated bone fractures
- ✓ Major illness
- ✓ Head injuries with loss of consciousness
- ✓ Suicide attempt or thoughts

Go to nearest Emergency Department or call 000

Mackay Medicare Urgent Care Clinic (Located at Eastbrooke Ambrose Family Medical)

📍 11-13 Peel St, Mackay 4740 📞 (07) 3167 8791 🌐 nqphn.com.au/MedicareUCC

✓ Open 7 days, 8am - 10pm ✓ Bulk billed ✓ No appointments necessary

