



Quality Quest

A shared focus to make quality improvement actively visible, consistent, and easy to report.

phn
NORTHERN QUEENSLAND
An Australian Government Initiative

Keep your PIP QI on track

Maintaining your Practice Incentives Program Quality Improvement (PIP QI) requirements doesn't have to be complex – and one of the simplest ways to stay on track is by regularly running your PIP QI measures report.

A quick check of your data helps ensure you're meeting requirements, identifying opportunities for improvement, and getting the most value from your quality improvement activities.

Why running your report matters

Running your PIP QI report regularly helps you to:

- **Stay compliant:** Confirm your data is complete and up to date for the PIP QI program.
- **Track progress over time:** See how your practice is improving against key measures.
- **Identify gaps early:** Spot missing data, low recording rates, or patients who may benefit from follow-up.
- **Support continuous improvement:** Use real insights to guide meaningful QI activities.

Rather than waiting until reporting deadlines, small, regular check-ins can make a big difference.

When should you run it

A good approach is to run your PIP QI report:

- **Monthly (recommended):** Keeps you proactive and reduces end-of-quarter pressure.
- **Before data submissions:** Ensures accuracy and completeness.
- **After making changes in your practice:** For example, updating workflows or templates.
- **Ahead of accreditation or QI activities:** Provides evidence of your improvement work.

Not sure how?

Click below or scan the QR code to watch a step-by-step guide on how to generate the PIP QI measures report in Primary Sense.



www.youtube.com/watch?v=adyWX6_7Lfw



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NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.



ISO 9001
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What should you look for?

When reviewing your report, focus on:

- > **Data completeness:** For example, missing diagnoses or observations.
- > **Trends over time:** Are your measures improving, stable, or declining?
- > **Outliers or unexpected results.**
- > **Opportunities for follow-up or recall activities.**

This doesn't need to be time-consuming – even a short review can highlight valuable insights.

Make it part of your routine

Embedding report checks into your regular workflow can help make PIP QI easier to manage. For example:

- > schedule a monthly check with your practice manager or nurse
- > include it as part of team meetings or QI discussions
- > assign a team member to run and review reports
- > link findings to your quality improvement plan.

Take a few minutes this month to run your report – it's a simple step that can make a meaningful difference to your practice and your patients.



We're here to help

We can assist with:

- > running the report in your clinical system
- > understanding what the data means
- > identifying practical improvement opportunities
- > linking your data to your QI activities.

Reach out to our Primary Care Engagement team online at pce@nqphn.com.au