

Bulk billing is not changing

What you need to know about consent from 1 July 2026

From 1 July 2026, your practice may use a different way to record your consent for bulk billed services. **Bulk billing itself is not changing.**

What bulk billing means



- › Medicare pays the benefit directly to your doctor or practice.
- › You do not get a separate Medicare payment for that service.
- › Your practice may still ask for your permission to bulk bill the service.

What you may be asked to do

- › Read the consent information.
- › Confirm that you agree to your Medicare benefit being paid to the practice or provider.
- › Sign or confirm your agreement using the method your practice offers.
- › Ask questions if anything is unclear.

Common questions



- Q.** Is bulk billing going away?
A. No. Only the way your consent is recorded may change.
- Q.** Will I still need to agree?
A. Yes. Your practice still needs your permission to bulk bill the service.
- Q.** Can I ask for help?
A. Yes. Practice staff can explain the process before you sign or confirm anything.

What is changing



- › Your practice may ask for your consent before or after your appointment.
- › You may be able to give consent on paper or digitally.
- › Your practice needs to keep a record of your consent.

You may be asked to confirm your consent on paper, a tablet, or another digital method.

If you have questions, please ask your practice team before you sign or confirm anything.