

Winter Wellness

Demo Practice

27 February 2026 10:21

Which patients are included in this report?

What data is in this report?

How do we use this report?

What are ACG patient complexity levels?

Which patients are included in this report?

- Vulnerable patients are those who are generally older, with multi-morbidity, frailty, certain diseases or immunosuppressed.
- Conditions are identified by diagnosis and/or medications used to treat the conditions (Rx) – patients with high complexity scores are also included for your consideration.
- Please note the fluvax is only shown if it was given in the past 15 months, COVID vaccination and pneumovax is the last date given.
- The date of the last COVID infection recorded is provided if documented.
- EDS is a discharge summary where received from the hospital.
- Patient to have 1 or more visits in last 2 years.
- Please click on Information about this table for more explanation.

What data is in this report?

- Age of patients – to protect patient confidentiality, the age of all patients older than 90 years are displayed as 90
- Medication lists
- Coded diagnoses
- Vaccinations
- Documents

How do we use this report?

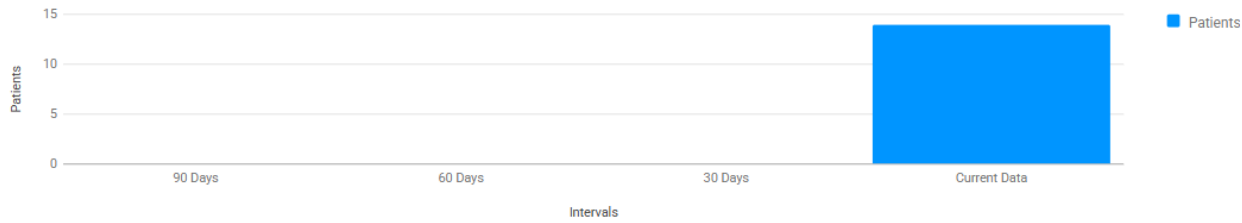
- This report identifies patients at risk
- The results can be filtered by clicking on each column. Clicking on columns will rearrange the results alphabetically, chronologically, or from high to low or low to high
- Blank spaces indicate the criteria not met. Where met a 'Y' is provided
- The 'Search' function can help you find specific content
- The "Existing appt" column displays patient appointments that have been booked for dates beyond the report
- The 'Last Visit' column displays the date the patient last had an appointment at the practice
- The 'Remove' column provides the option to selectively remove individual patients from this type of report for the next twelve months
- The report can be exported as an Excel or CSV file by clicking the 'Export To Excel' or 'Export to CSV' tabs
- All reports that are generated are automatically saved to a folder on your practice computer
- The report can be printed by clicking the right mouse button while hovering the cursor over the report and selecting the 'print' option

What are ACG patient complexity levels?

- There are five complexity levels, ranging from 1 to 5. For data analysis purposes, there is a sixth level, level 0. Level 0 is for those patients with no recorded diagnoses or significantly incomplete or missing data.
- Level 1 indicates a very low level of complexity with no known risks for poor health outcomes, level 5 is the highest complexity. Patients with level 5 complexity typically have significant multi-morbidity and polypharmacy and are at greatest risk of poor health outcomes.
- Levels overview:
 - Level 5: High complexity, characterized by instability, multimorbidity, polypharmacy or patients requiring end-of-life care.
 - Level 4: High to moderate complexity, characterized by multimorbidity.
 - Level 3: Moderate complexity. Patients typically have at least 1 chronic condition and are at risk of progressive deterioration.
 - Level 2: Low to moderate complexity. Patients typically have one risk factor.
 - Level 1: Low complexity. Patients are generally healthy and only present because of acute, time-limited conditions or minor issues.
 - Level 0: no or only invalid diagnosis.
- Patients with higher levels of complexity are more likely to be hospitalized than those with lower levels. However, complexity is not directly related to the risk of being hospitalized. Many Primary Sense reports therefore include both estimates.
- If the complexity of a patient is calculated from results that are more than 12 months old, the level will be displayed in brackets, e.g. (3), rather than 3.
- If there is insufficient information to calculate a complexity level, the result will be displayed as 'N/A'.
- The complexity levels of patients in this report were calculated with the Johns Hopkins ACG tool. The ACG is underpinned by a robust evidence base of >30 years of practical application. The tool is used in 20 countries and has been validated in different healthcare settings, including general practice.

Report Synopsis

Vulnerable patients over 5 years old who may be eligible for seasonal vaccinations across 30 day intervals



Note: Empty interval columns will populate over time.

Vulnerable patients over 5 years old who may be eligible for seasonal vaccinations

Information about this table

This table shows these patients vulnerable to seasonal respiratory infections. Please check the Australian Immunisation Register (AIR) if vaccinations have been done elsewhere.

The criteria used are:

- Diagnosed CKD, neurological disorders, obesity, affective psychosis, liver disease and severe disabilities
- with very high complexity
- Aboriginal and Torres Strait Islander people
- immunosuppressed patients (diagnosis or indicated by medication)
- Patients are RACGP active
- people with either diagnosed or on medication indicating:
 - o diabetes
 - o cancer
 - o heart disease or
 - o respiratory disease
 - o chronic inflammation
 - o hypertension

DD-MM-YYYY (D) = Date Vaccination Declined

All Doctors

View As Columns

Report-Related Data:

Vulnerable patients over 5 years old who may be eligible for seasonal vaccinations : 14

Vulnerable Patients with Fluxvax administered in the last 16 months : 0

Show

25

patients per page

Export To Excel Export To CSV Export To CSV (SMS)

Search

Remove	ACG Complexity	Patient Name	Patient Phone	Last Visit	Existing Appt	GP Name	Clinic	Age	ATSI	Frail	Indicated By Dx/Rx	Last EDS	Last Fluvax Vaccination	Last Pneumovax Vaccination	Last Covid Vaccination	Last Covid Infection
Remove	5	Wilson, Emily	0491 570 101	2025-08-28		Dr Williams	Main surgery	41	Y	N	Affective Psychosis, Cancer, Diabetes		2024-08-25	2024-09-03		2026-05-17
Remove	5	Nguyen, Liam	0412 803 224	2025-08-26		Dr Williams	Main surgery	35	Y	N	Cancer, Diabetes		2024-09-18		2025-05-05	2026-04-11
Remove	4	Singh, Priya	0437 221 980	2025-08-19	2026-02-25	Dr Nguyen	Main surgery	75	N	Y	azathioprine, Cardiovascular Disease				2024-10-02	
Remove	4	Brown, Sophie	0488 014 555	2025-09-04	2026-02-27	Dr Patel	Main surgery	69	N	Y	Diabetes		2024-09-11 (D)		2024-10-02	
Remove	4	Chen, Jason	0402 667 910	2025-10-09	2026-03-01	Dr Williams	Main surgery	63	N	N	azathioprine, Cardiovascular Disease, CKD low eGFR, Diabetes		2024-10-15			
Remove	3	Patel, Rohan	0429 118 407	2026-02-13	2026-03-03	Dr Nguyen		55	N	N	CKD low eGFR, Diabetes			2024-10-29	2024-11-06	
Remove	3	Martin, Olivia	0418 900 332	2026-01-09		Dr Williams	Main surgery	35	N	N	Cardiovascular Disease					2026-04-05
Remove	3	Tran, An	0490 334 672	2025-09-04	2026-03-05	Dr O'Reilly	Main surgery	90	N	Y	azathioprine, cortisone, Diabetes				2025-02-14 (D)	
Remove	3	Garcia, Isabella	0433 750 128	2025-10-22		Dr O'Reilly	Main surgery	55	Y	N	azathioprine, erlotinib, mercaptopurine, Cancer					
Remove	3	Oconnor, Sean	0415 020 776	2025-09-04	2026-03-07	Dr O'Reilly	Main surgery	74	N	N	metformin, Neurological Conditions			2024-11-21		
Remove	3	Anderson, Penny	0481 602 940	2024-05-05		Dr O'Reilly		32	N	Y	Diabetes				2023-11-21	
Remove	3	Davies, Samantha	0422 440 103	2025-05-07	2026-03-09	Dr Nguyen	Main surgery	25	Y	N	Affective Psychosis, Diabetes				2024-07-09	
Remove	2	Kaur, Harpreet	0409 155 020	2026-01-13		Dr Patel	Main surgery	55	N	N	Diabetes		2024-12-04	2024-12-19		
Remove	2	Ahmad, Farah	0477 909 441	2025-09-03		Dr Patel	Main surgery	6	N	N	Cancer, Cardiovascular Disease			2024-07-22	2024-07-22	

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