

MyMedicare - Voluntary Patient Registration

Demo Practice

15 April 2025 13:03

Which patients are included in this report?

What data is in this report?

How do we use this report?

What are ACG Complexity Levels?

Which patients are included in this report?

Patients at risk who would benefit from enrollment.

- High hospital risk score >80% in the past 12 months
- Frailty - calculated from ACG or coded by the GP
- Severe/excessive/major Polypharmacy > 10 medications prescribed in past 18 months and not ceased
- Two or more hospital or ED attendance in the past year (where able to be extracted)
- ACG Band 5

Nursing home patients are excluded.

What data is in this report?

- Age of patients - to protect patient confidentiality, the age of all patients older than 90 years are displayed as 90.
- Aboriginal or Torres Strait Islander status.
- Count of visits to practice in the last 2 years.
- Count of active medications.
- Frailty where coded or calculated by ACG
- "Last Visit" displays the last visit that was billed (excludes administration and normal after care entries in patient record).
- "Existing Appt" will display the next booked appointment.
- The data is up-to-date with the time stamp on this report.

How do we use this report?

- This report lists patients who may be eligible for enrollment at your practice.
- The report doesn't check if patients attend other practices.
- The results can be filtered by clicking on each column. Clicking on columns will rearrange the results alphabetically, chronologically or from high to low or low to high.
- The "Search" function can help you find specific content.
- The "Remove" column provides the option to selectively remove individual patients from this type of report for the next twelve months.
- The report can be exported as an Excel or CVS file by clicking the "Export To Excel" or "Export to CSV" tabs.
- All reports that are generated are automatically saved to a folder on your practice computer.
- The report can be printed by clicking the right mouse button while hovering the cursor over the report and selecting the "print" option.

MyMedicare is a new voluntary patient registration model. It aims to strengthen the relationship between patients, their general practice, general practitioner (GP) and primary care teams.

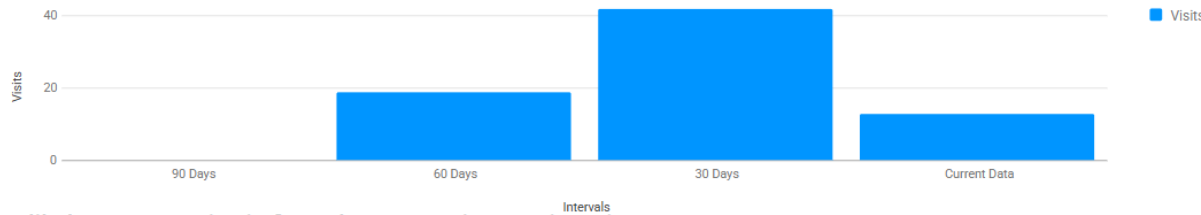
Registration in MyMedicare is voluntary for patients, practices and providers

What are ACG patient complexity levels?

- There are five complexity levels, ranging from 1 to 5. For data analysis purposes, there is a sixth level, level 0. Level 0 is for those patients with no recorded diagnoses or significantly incomplete or missing data.
- Level 1 indicates a very low level of complexity with no known risks for poor health outcomes, while level 5 is the highest complexity. Patients with level 5 complexity typically have significant multi-morbidity and polypharmacy and are at greatest risk of poor health outcomes.
 - Level 5: High complexity, characterized by instability, multimorbidity, polypharmacy or patients requiring end-of-life care.
 - Level 4: High to moderate complexity, characterized by multimorbidity.
 - Level 3: Moderate complexity. Patients typically have at least 1 chronic condition and are at risk of progressive deterioration.
 - Level 2: Low to moderate complexity. Patients typically have one risk factor
 - Level 1: Low complexity. Patients are generally healthy and only present because of acute, time-limited conditions or minor issues.
 - Level 0: no or only invalid diagnosis.
- Patients with higher levels of complexity are more likely to be hospitalized than those with lower levels. However, complexity is not directly related to the risk of being hospitalized. Many Primary Sense reports therefore includes both estimates.
- If the complexity of a patient is calculated from results that are more than 12 months old, the level will be displayed in brackets, e.g. (3), rather than 3.
- If there is insufficient information to calculate a complexity level, the result will be displayed as "N/A".
- The complexity levels of patients in this report were calculated with the Johns Hopkins ACG tool. The ACG is underpinned by a robust evidence base of >30 years of practical application. The tool is used in 20 countries and has been validated in different healthcare settings, including general practice.

Patient Visits

This graph shows the number of visits to the practice. Data may be filtered by GP.
GP allocation is based on who the patient has seen the most.



All Doctors ▼

View As Columns ▼

Report-Related Data:

Total Patients in past 12 Months: 299

Patients likely to meet criteria for voluntary patient registration

Information about this table

Please check with the patient if they are enrolled elsewhere.

"Risk Reason" will display one or more reasons the patient is determined to be high-risk. Possible reasons are:

- Hosp = Hospital Risk.
- Frail = ACG Frailty or frailty coded by the GP.
- PolyRx = More than 10 medications each prescribed in the past 18 months;
- ED's = 2 or more discharge summaries (ED or inpatient) in the past year.
- Complex = ACG Band 4 or 5.

"Fragmented Care" will display one or more reasons the patient is determined to have fragmented care. Possible reasons are:

- Not Seen = No attendance in the past 6 months.
- Multi-GP = Attended 3 or more GP's within the practice in the past 6 months.

Eligible means a Health Assessment hasn't been billed in the past 12 months, so the patient may be eligible but no MBS criteria has been applied. Please use age and ATSI status for a quick assessment of eligibility.

Show

25 ▼

Export To Excel

Export To CSV

Export To CSV (SMS)

Search:

patients per page

Remove	Patient Name	Patient Phone	Last Visit	Existing Appt	GP Name	Clinic	Age	ATSI	Complexity Score	Visit Count	Risk Reason	Fragmented Care	Medication Count	Frailty	Eligible For Health Assessment
Remove	Philps, Deborah	0432596678	2025-03-12	2025-07-10	Dr Jones	Main surgery	55	N	3	7	PolyRx	Y	10	N	N
Remove	Davies, Samantha	0424892556	2025-03-10	Nil	Dr Jones	Main surgery	24	Y	3	9	PolyRx	N/A	11	Y	Y
Remove	Morgan, Tui	042368956	2025-03-12	2025-06-30	Dr Smith		59	N	4	5	Complex	N/A	1	N	Y
Remove	Bridges, Mason	04368925578	2025-03-12	Nil	Dr Smith		86	Y	3	14	Hosp, Frail, PolyRx	N/A	11	Y	N

Showing 1 to 4 of 4 entries

Previous

1

Next

Aged Care Residents

Information about this table

The quality of data and risk scores in this table are reliant on what can be extracted from the clinical software.

"Risk Reason" will display one or more reasons the patient is determined to be high-risk. Possible reasons are:

- Hosp = Hospital Risk.
- Frail = ACG Frailty or frailty coded by the GP.
- PolyRx = More than 10 medications each prescribed in the past 18 months;
- ED's = 2 or more discharge summaries (ED or inpatient) in the past year.

Eligible means a Health Assessment hasn't been billed in the past 12 months, so the patient may be eligible but no MBS criteria has been applied. Please use age and ATSI status for a quick assessment of eligibility.

Show patients per page

[Export To Excel](#) [Export To CSV](#) [Export To CSV \(SMS\)](#)

Search:

Remove	Patient Name	Patient Phone	Last RACF Visit	Existing Appt	GP Name	Clinic	Age	ATSI	Visit Count	Frailty	Eligible For Health Assessment
Remove	Griffith, John		2025-03-12	Nil	Doctor Doctor		86	Y	3	Y	Y

Showing 1 to 1 of 1 entries

[Previous](#) [1](#) [Next](#)