

# Patients with high complexity

## Guide

This report identifies patients with high complexity that may be eligible for chronic disease or mental health occasions of service to help reduce risk of poor health outcomes.

The report comprises two tables. The first is for patients with a complexity score of 5, the second is for patients with a complexity score of 4.

**Patients with complexity score of 5**

Information about this table

Show 25 patients per page

Export To Excel Export To CSV

Search:

Remove	Patient Name	Patient Phone	Last Visit	Existing Appt	GP Name	Clinic	Age	ATSI	Hospital Risk %	Current Medications started in the past 12 months	Current Medications started more than 12 months ago	Last Medication Review	GPMP	GPMP Review	TCA	TCA Review	PN (10997)	PN (10987)
Remove	Thompson, I	0401 234 567	2021-09-27	Nil	Dr J Thomas	Surgery	89			0	11	Nil	Due		Due			
Remove	Nguyen, N	0401 234 567	2022-09-24	Nil	Dr J Thomas	Surgery	64	Y	86	0	14	2022-09-24	Due		Due			0/10
Remove	Martin, E	0401 234 567	2022-09-24	Nil	Dr J Thomas	Surgery	62	Y		0	8	Nil	Due		Due			0/10
Remove	King, V	0401 234 567	2022-09-24	Nil	Dr J Thomas	Surgery	66			0	14	Nil	Due		Due		0/5	
Remove	White, K	0401 234 567	2021-09-22	Nil	Dr J Thomas	Surgery	65			0	9	Nil	Due		Due			
Remove	Williams, N	0401 234 567	2021-09-22	Nil	Dr J Thomas	Surgery	77		99	0	15	Nil	Due		Due	Due	0/5	
Remove	Thompson, K	0401 234 567	2021-09-22	Nil	Dr J Thomas	Surgery	68			0	10	Nil	Due		Due			
Remove	Lee, R	0401 234 567	2021-09-22	Nil	Dr J Thomas	Surgery	52			0	8	Nil	Due		Due			
Remove	Jones, O	0401 234 567	2022-07-24	Nil	Dr J Thomas	Surgery	51	Y	99	0	18	Nil	Due		Due			0/10
Remove	Taylor, U	0401 234 567	2022-07-24	Nil	Dr J Thomas	Surgery	65	Y		0	13	Nil	Due		Due			0/10
Remove	Walker, Y	0401 234 567	2021-08-28	Nil	Dr J Thomas	Surgery	74		98	0	10	Nil	Due		Due			

By clicking **Remove**, the patient will be removed from this report for the next 12 months.

An **empty cell** indicates that this service is not due at the time of the report

- > The results can be filtered by clicking on each column. Clicking on columns will rearrange the results alphabetically, chronologically, or from high to low or low to high.
- > Where a chronic disease or mental health item is not due, the corresponding space in the report will be blank.
- > The "Existing appt" column displays patient appointments that have been booked for dates beyond the report.
- > The 'Last Visit' column displays the date the patient last had an appointment at the practice.

- > The 'Remove' column provides the option to selectively remove individual patients from this type of report for the next twelve months.

### About the "Hospital Risk %"

The **Hospital Risk** column indicates which patients have a =>80% risk of being admitted to hospital within the next 12 months; (this score is being validated with Johns Hopkins University).

Continued on next page →



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.



ISO 9001  
QUALITY



## Medications

The current medications column displays the number of new medications that were prescribed for patients in the 12 months prior to the date of this report.

The next column displays the number of other medications that were first prescribed **more** than a year before the date of the report.

The sum of the two columns is the total number of medications prescribed for patients at the time of the report.

Primary Sense counts each individual type of medication (also called the active ingredient). For example, a prescription for Avapro HCT will be counted as two drugs (Irbesartan and Hydrochlorothiazide).

Primary Sense counts each route of administration as an active ingredient. For example, two prescriptions for tramadol - as tablets and as an injectable - would be counted as two active ingredients. However, prescriptions for different doses of the same drug are counted as a single medication. For example, three prescriptions for 1 mg, 3mg and 5mg of oral Warfarin is counted as one medication (Warfarin).

Primary Sense also accounts for medication substitution. For example, patients who are prescribed Avapro (trade name) one month, and Irbesartan (generic name) the next, will be counted as a single active ingredient (irbesartan).

Current Medications started in the past 12 months	Current Medications started more than 12 months ago
0	11
0	14
0	8
0	14
0	9
0	15
0	10
0	8
0	18
0	13
0	10

## Potential occasions of service

For this report Medicare billing data is extracted from the practice's billing program for the following items:

- > Eligible GPMP (721, 229) and TCA (723, 230) items that were not billed in the last 12 months.
- > GPMP/TCA review items (732, 233) not billed in the last 3 months, or not billed within 3 months of a 721/723 or 229/230.
- > Practice nurse item 10997 (displayed as the number billed out of a maximum of 5 in a calendar year) for patients with a current GPMP/TCA.
- > Practice nurse item 10987 (displayed as the number billed out of 10 in a calendar year) for patients with items 715 or 228.
- > Medication reviews items (900, 245); (includes Telehealth item numbers – further detail can be found [here](#)).

Last Medication Review	GPMP	GPMP Review	TCA	TCA Review	PN (10997)	PN (10987)
Nil	Due		Due			
2022-09-24	Due		Due			0/10
Nil	Due		Due			0/10
Nil	Due				0/5	
Nil	Due		Due			
Nil	Due		Due	Due	0/5	
Nil	Due		Due			
Nil	Due		Due			0/10
Nil	Due		Due			0/10
Nil	Due		Due			

(Please note: it is recommended that patients' eligibility for all MBS item numbers in this report should be validated with Medicare).