Frequently Asked Questions

Request   Clinical   View   Utilities   BpComms   Help

Family members: Jane Appleseed   Jump

e Appleseed   DOB: 03/01/1949   Age: 75   Birth Sex: Female   Finalise
3 Blake St Melbourne 3000   Phone: 0455555555   Email   janea@gmail.com   Gender: Female
3123123   Record No: 12345   Pension No: 301714211V   Comment: Elite sports:
ired   Tobacco   Non-smoker   Alcohol: Light   Advance Care Directive:

e Drug Reactions: Reactions   Notifications:

Reaction   Severity   Type   Due   Reason
miting   Outstanding requests   09/01/2023   There is 1 outstanding request for this patient
                         Preventative health   12/12/2023   Influenza vaccination should be considered!
                         Preventative health   12/12/2023   Vaccination against shingles should be considered!

There are unchecked reports for this patient

Collapse   Seen by: Dr Tonya D   Visit type: Surgery   Reason

ppleseed
y's notes   Visit date: 24/4/2024   Visit time: 13:12:24   Confidential
t visits
rrent Rx   Arial   10   B I U
munisations
estigation Reports
rrespondence In
rrespondence Out
servations
nical Images
hanced Primary Care

Jane Appleseed   ✔ MyMedicare
Female, 03/01/1949, 75 years

Eligible for Care Plan (Item 721)
Patient last care plan is 2 years old   Start

Eligible for EPC's
                                               Start

Eligible for HMR (Item 900)
Patient has over 5 medications   Start

Eligible for Heart Health Check (699)
Patient has family history of heart
disease   Start

Mental Health Treatment Plan
✔ Patient completed K10   Start

Over 75 Health Assessment
Last health assessment was 4 years
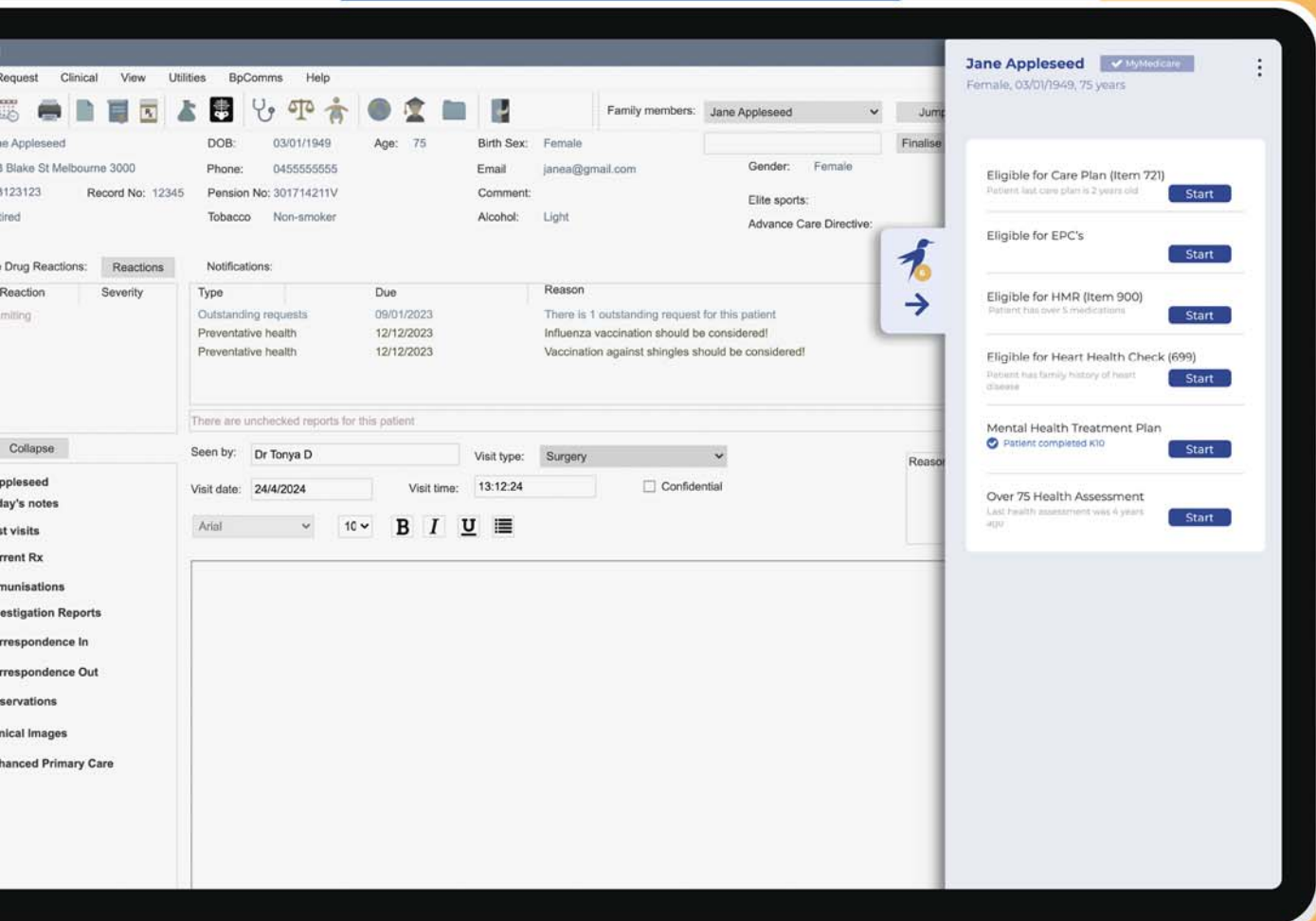ago   Start

How secure is Inca Evo?

Inca Evo does not store patient data. Any data that is sent to our servers is transient and processed within Australia.

All communication uses secure SSL/TLS encryption for data transport – the same level of encryption used by leading banks and government agencies.

The minimal data we collect is secured in databases encrypted at rest in Australia data centres, with access only by authorised support or technical personnel.

Can I trust Inca Evo?

With over 17 years of experience in developing digital health software, all our software including Inca Evo undergoes rigorous testing by internal technical experts and medical advisors to ensure its efficiency and reliability.

Inca Evo was collaboratively designed with Best Practice, the largest PMS software, to establish a highly efficient and seamless workflow.

How will Practice Nurse's benefit from Inca Evo?

Inca Evo will assist nurses to eliminate unwanted administration tasks! This will help clinician's save time when completing CDM documentation and tasks. Inca Evo will automate documentation and reduce your admin burden!

You do not need separate license for nurses, it's included for free when you purchase a GP licence.

Will Inca Evo slow down my server?

Inca Evo is a lightweight companion application, that will run alongside your Practice Management Software. It is a sophisticated application, designed to work in conjunction with your clinical workflows.

There should be no disruptions to servers or workload, when using Inca Evo.

What type of licensing do you offer?

We provide a range of licensing options tailored to meet the needs of your organisation:

- GP License: Designed for individual GPs managing their own CDM.
- Team License: Suited for clinics with both GPs and Nurses involved in CDM.
- Enterprise License: Tailored for multi-clinic corporate groups and organisations.

Choose between convenient monthly or annual payment plans, with discounted rates available for annual subscriptions.

Do you offer a discount for part-time users?

Absolutely, you can easily register for a part-time license by following clicking here. We believe in fair billing and wouldn't dream of charging you for anything you don't utilise!

How straightforward is it to set up and use Inca Evo?

Setting up the Inca Evo is straightforward. Just sign up, select your license, and follow the prompts to download.

Once installed, it integrates seamlessly with your PMS software. Learning to create care plans is intuitive; with a few clicks, you'll be guided through each step. It's user-friendly, and we offer video guides for additional support throughout the process.

What kind of support is provided?

We pride ourselves on having a committed Customer Support Team ready to assist you whenever you need a hand. Should you encounter any hurdles or have questions, don't hesitate to contact them.

Our support goes beyond just troubleshooting; we're here to offer guidance on features, help optimise your use of our service.

How do I register?

You can register and get started online at www.incahealth.com.au.

inca evo