Primary Sense

The first Nurse Prompt is now available

Primary Sense's first Nurse Prompt has now been activated.

The development of Nurse Prompts is a response to a high volume of requests to provide nurses with the ability to receive their own set of prompts—tailored specifically to their needs.

As with GP Prompts, Nurse Prompts are intended to focus on the most at-risk patients and provide on screen prompts to highlight potential gaps in care, including use of the Johns Hopkins complexity and hospital risk scores. Over time, as more Nurse Prompts are developed, Primary Sense will allow for up to three items to be displayed at a time; these will be ordered by clinical priority.

The latest Nurse Prompt to become available is Child Due Vaccination.

A Nurse Prompt will only generate when a nurse, who has the desktop application installed and is logged in to the clinical software, opens the patient's record.

The Child Due Vaccination prompt triggers for patients aged under five years who are currently due or overdue for a vaccination and also displays, where available, the due date and the date of the last vaccination dose.

Note: Due dates are guidelines only, based on recommendations from the Department of Health and Aged Care.
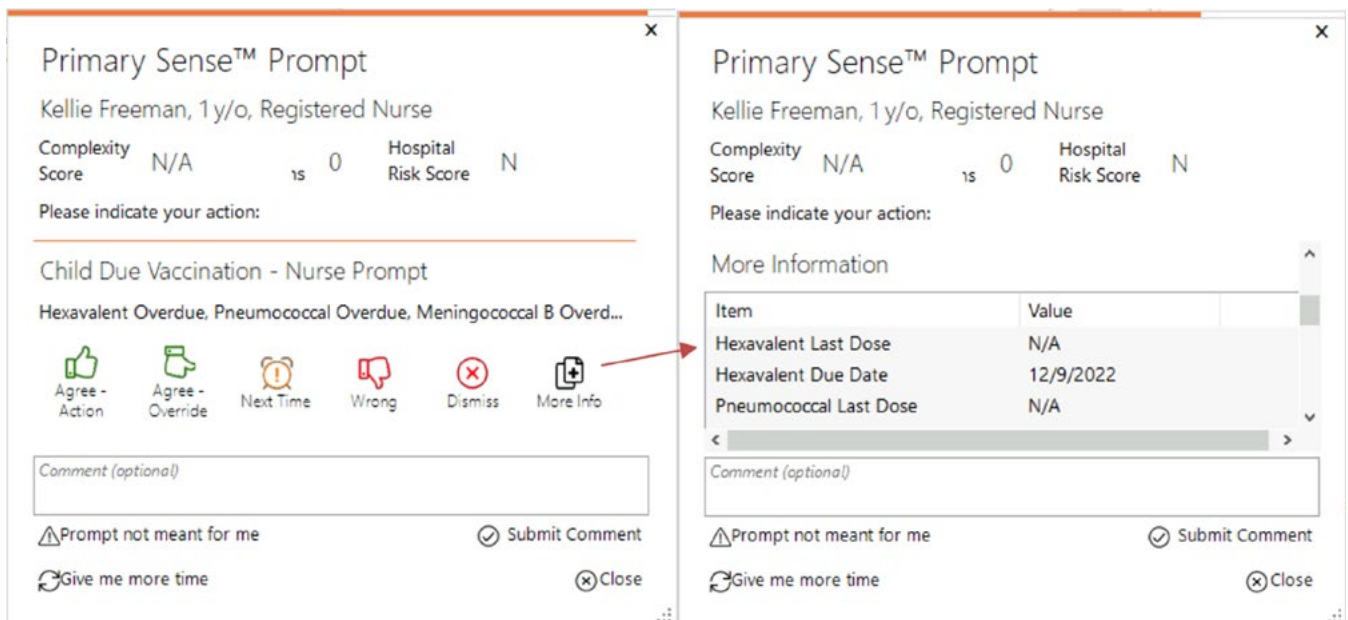

Figure 1. Example of Primary Sense Nurse Prompt

Actions available for Nurse Prompts

Agree – Action

» The prompt is appropriate and will be actioned.

Agree – Override

» The prompt is appropriate, but <u>will not</u> be actioned.

Next Time

» The prompt is appropriate, but the user would like to be reminded/prompted again the next time the patient's record is opened.

Wrong

» The prompt is not appropriate for this patient. When this action is chosen, the user is encouraged to submit a comment; this comment can then be used to update the logic of Primary Sense for all users.

Dismiss

» This action is for prompts that are part of a series; (i.e. prompts for vaccinations that require multiple doses, where each dose can potentially trigger a separate iteration of the prompt). Selecting the 'Dismiss' option disables the entire series of prompts for the patient, rather than just the prompt for the current dose.

More Info

» Provides the rationale behind the prompt, as well as links to relevant literature.

Just like GP Prompts, Nurse Prompts stay visible for three minutes. Users can exit a prompt by selecting "Prompt not meant for me" or by clicking the "x" symbol in the top right corner of the prompt window.

It is important to note that selecting any action other than "next time" or "prompt not meant for me" will disable the prompt for the patient for 12 months.

Further information

For more information about using Primary Sense, or if you would like Northern Queensland Primary Health Network (NQPHN) to deliver a Primary Sense demonstration at your practice, please contact the Primary Sense team by email at primarysense@nqphn.com.au or call (07) 4034 0300.

If you would like to have the desktop application installed for your nurses, please contact us or your IT provider directly.