

medicare

## Urgent Care Clinic

# Choose the right care

The best place to go for care depends on the level of care you need.



General Practice



Urgent Care Clinic



Emergency care

### General Practice



This is your regular, trusted doctor. Your general practice should be the first place you go for all your health needs, except emergencies.

Many GPs are open outside standard business hours, including evenings and weekends.

#### Visit primary care for:

- ✓ All non-life-threatening health needs that can wait to be seen
- ✓ Any noticeable changes in your general health and wellbeing, including your mental health
- ✓ Annual exams, screenings, and health checks
- ✓ Immunisations
- ✓ Earaches, coughs, colds, fevers, and diarrhoea
- ✓ Prenatal care
- ✓ Chronic disease management
- ✓ Muscle and joint pain
- ✓ Mild COVID-19 (telehealth appointment required)

### Contact your GP

See other side for Medicare Urgent Care Clinic and emergency care information.

## Townsville Medicare Urgent Care Clinic (UCC)

**The Medicare UCC is not a replacement for people seeing their usual GP.** Visit the UCC for urgent conditions that aren't life-threatening when you can't see your usual GP. Please check for available appointments with your regular general practice clinic before presenting to the UCC. **If you are unable to get an appointment with your local GP, the UCC can see the following conditions:**

Visit the Townsville Medicare UCC for:

- ✓ Minor infections
  - ✓ Minor fractures, sprains, and sports injuries
  - ✓ Back and neck pain
  - ✓ Pain when urinating (UTIs)
  - ✓ Stitches and glue for minor cuts
  - ✓ Insect bites and rashes
  - ✓ Minor eye and ear problems
  - ✓ Symptoms of gastroenteritis, such as diarrhoea, vomiting, nausea, or fever
  - ✓ Mild burns
- \*Many of the conditions listed here may also be available from your usual GP.*

### Visit the Townsville Medicare UCC

Located at Eastbrooke Family Clinic **EASTBROOKE** 

86 Thuringowa Drive, Thuringowa Central  
(07) 4434 5090 | [townsvilleucc.com.au](http://townsvilleucc.com.au)

- ✓ Open 7 days, 11am - 9pm
- ✓ Bulk billed
- ✓ No appointments necessary

## Emergency care



Emergency departments should be reserved for situations that could result in loss of life or limb if not treated immediately.

**Seek emergency care for:**

- ✓ Severe allergic reaction (anaphylaxis)
- ✓ Severe COVID-19
- ✓ Chest pain
- ✓ Warning signs of stroke, including altered sensation in face, arms, and legs
- ✓ Severe bleeding or bleeding that doesn't stop
- ✓ Severe shortness of breath
- ✓ Serious vehicle or industrial accidents
- ✓ Poisoning
- ✓ Complicated bone fractures
- ✓ Major illness
- ✓ Head injuries with loss of consciousness
- ✓ Suicide attempt or thoughts

**Go to nearest ED or call 000**