

Medical Support Checklist

When a resident is unwell, complete this before you call for assistance

Introduction

Resident name:

Date:

Resident date of birth:

Gender:

Time:

☐

Male

☐

Female

☐

Other:
(Specify)

☐ am

☐ pm

Situation

Main presenting problem:

Background

☐

Check resident's advanced care plan for medical treatment preferences including location of care (at home versus hospital).

Have access to the following information:

☐

list of current medical conditions

☐

up to date family, GP, and Medical Treatment Decision Maker contact details

☐

up to date medication chart including allergies

☐

the resident's baseline vital signs and functional status (e.g. mobility, transfers).

Assessment

Record the resident's vital signs:



temperature



usual Glasgow Coma Score (GCS)



current GCS



blood pressure



oxygen saturation



pain score (1-10)



heart rate



respiratory rate



add other signs and symptoms of concern to notes on the next page.



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(continued...)

Glasgow Coma Score

E.	Eye opening	Score	Total score
	Spontaneous	4 <input type="checkbox"/>	
	To voice	3 <input type="checkbox"/>	
	To pain	2 <input type="checkbox"/>	
	None	1 <input type="checkbox"/>	E =
V.	Verbal response	Score	
	Orientated	5 <input type="checkbox"/>	
	Confused	4 <input type="checkbox"/>	
	Inappropriate words	3 <input type="checkbox"/>	
	Incomprehensible sounds	2 <input type="checkbox"/>	
	None	1 <input type="checkbox"/>	V =
M.	Motor response	Score	
	Obeys command	6 <input type="checkbox"/>	
	Purposeful movements (pain)	5 <input type="checkbox"/>	
	Withdraw (pain)	4 <input type="checkbox"/>	
	Flexion (pain)	3 <input type="checkbox"/>	
	Extension (pain)	2 <input type="checkbox"/>	
	None	1 <input type="checkbox"/>	M =
Total GCS (maximum score = 15)			
(E + V + M) =			

Recommendation

Have access to the following information:

- Low to medium acuity conditions:
 - » Contact nurse on-duty and refer to GP/Locum service if required
 - » Follow Organisational Clinical pathways or RaSS Clinical pathways escalate to local services, as appropriate, or
 - » Register online at Queensland Virtual Hospital Virtual Emergency Care Service (qvh-virtual-emergency-care-service.health.qld.gov.au) – available Monday to Sunday, 8am to 10pm.
- High acuity conditions:
 - » For immediate time-critical emergencies call Triple 000.
- Palliative Care Advice Consultation
 - » PallConsult 1300 PALLCR (1300 725 527) – 24/7 hotline for nurses, allied health, and Aboriginal and Torres Strait Islander health workers/practitioners in all care environments.

Notes

