

## Digital Capability Building Grants Program for allied health providers

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### Frequently Asked Questions (FAQs) – Updated 25 March 2025

What are some examples of funding use within the funding categories? Please note, this is not an exhaustive list.

#### Clinical Information Systems

- Funding can support implementing, updating, or integrating clinical information systems to improve workflow and patient care.

#### Secure Messaging Systems

- Enhance encrypted communication tools for safe and efficient information sharing.

#### Reliable Digital Health Adoption

- Improve internet connectivity and acquire essential hardware for video health services.

#### Trusted and Protected Digital Health

- Strengthen digital governance with data breach policies, incident registers, and [Office of the Australian Information Commissioner \(OAIC\)](#) aligned processes.
- Support ISO 27001 accreditation, governance documentation, and quarantine staff training time to undertake training aligned with [OAIC guidelines](#).

#### Strengthening Digital Literacy Skills

- Provide digital education and training for allied health teams, including [My Health Record](#), [electronic prescriptions](#), and AI in healthcare.

#### Enhancing Patient Access to Digital Health

- Support tools and resources that enable ongoing patient care beyond traditional consultations.

### What is ISO 27001 accreditation and how does it apply to health providers in Australia?

In Australia, "ISO 27001 accreditation" for health providers signifies that a healthcare organisation has achieved certification under the ISO 27001 standard, demonstrating a robust Information Security Management System (ISMS) to protect patient data and sensitive information, meeting internationally recognised best practices for data security within the healthcare sector; essentially proving their commitment to safeguarding patient privacy and confidentiality.





Key points about ISO 27001 accreditation for health providers in Australia:

#### Data protection focus

The primary benefit of ISO 27001 for healthcare providers is the robust framework it provides to manage risks related to patient data, including electronic medical records, personal details, and sensitive health information.

#### Compliance with regulations

Achieving ISO 27001 can help healthcare providers demonstrate compliance with relevant Australian privacy laws and regulations, enhancing trust with patients.

#### Competitive advantage

Holding an ISO 27001 certification can be a significant advantage when competing for business, as it signals a strong commitment to data security and patient privacy.

#### Certification process

To achieve ISO 27001 accreditation, health providers need to undergo a comprehensive audit process by a recognised certification body, assessing their information security practices against the standard's requirements.

#### What is Modified Monash Model?

The Modified Monash Model (MMM) is how the Australian Federal Government defines a location as metropolitan, rural, remote, or very remote.

The model measures remoteness and population size on a scale of Modified Monash (MM) categories MM 1 to MM 7. MM 1 is a major city and MM 7 is very remote.

Further information can be found at [www.health.gov.au/topics/rural-health-workforce/classifications/mmm](http://www.health.gov.au/topics/rural-health-workforce/classifications/mmm)

#### How do I know if a town is classified within MMM 5–7?

The Australian Government Department of Health and Aged Care Health Workforce Locator (the Health Workforce Locator) tool allows you to check the classification of any location in Australia.

More information and the Health Workforce Locator can be found at [www.health.gov.au/resources/apps-and-tools/health-workforce-locator](http://www.health.gov.au/resources/apps-and-tools/health-workforce-locator)

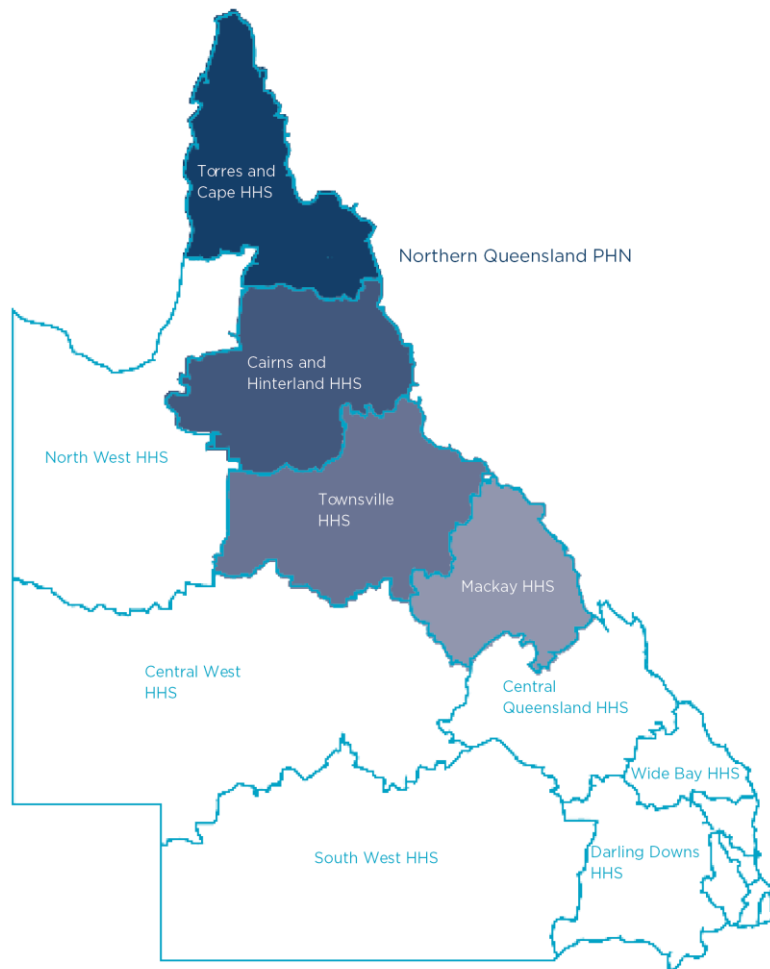
#### Can I use the grant funds to purchase a computer?

Funds cannot be used for the purchase of capital assets exceeding \$5,000 (GST exc).

#### Where is the NQPHN region?

The NQPHN region is home to approximately 700,000 people, and extends from St Lawrence in the south coast, up to the Torres Strait in the north, and west to Croydon and Kowanyama.

The NQPHN region with Queensland Hospital and Health Services (HHSs) is shown below:



### Which professionals qualify as allied health professionals for this grant?

To be eligible, allied health professionals must:

- Work for an approved organization.
- Be part of a multi-disciplinary team providing care to patients with priority chronic conditions (as outlined in the [NQPHN Chronic Conditions Strategy](#)) who live in [MMM 5-7 regions](#) within the NQPHN area.

If you meet these criteria, you may qualify for the grant.