

# After-hours action plan in RACHs: Stakeholder workshop

For RACH managers, GPs, nurses, QAS, Emergency Department, HHS, and in-reach staff providing care in the Townsville region

Building on our 2024 workshop series, Northern Queensland Primary Health Network (NQPHN) is hosting a second round of workshops for healthcare providers working with residential aged care home (RACH) residents during after-hours.

## Who should attend a workshop?

RACH managers, RACH registered and enrolled nurses, general practitioners working within RACHs, Queensland Ambulance Service teams, Hospital and Health Service aged care in-reach staff, and emergency department teams.

Join your region's human-centred 90-minute breakfast workshop, sharing your valuable frontline insights and feedback through interactive activities and discussions.

## Agenda

- Prototype solutions from round one workshops (2024):
  - after-hours toolkit
  - after-hours app wireframe
  - RaSS pathway QR code poster.
- Discuss the RACH Bed Tracker workflow.
- Review your region's clinical pathways:
  - RaSS
  - HealthPathways
  - further mapping of additional pathways.

Places are limited. Register early to avoid missing out.

## Date

Thursday 20 March 2025

## Time

Registrations open: 7am  
Program: 7.30am– 9am

## Where

Rydges Townsville

## Register online

[forms.office.com/r/uNZYD-UHRrF](https://forms.office.com/r/uNZYD-UHRrF)

