

Provider Connect Australia

Provider Connect Australia™ (PCA™) is an Australian Digital Health Agency initiative to help healthcare providers update their business information in a single place.

Introduction

Northern Queensland PHN have partnered with [Provider Connect Australia™](#) (PCA™) to help transform data accuracy and increase digital health interoperability across the Australian healthcare ecosystem.

A growing number of healthcare providers and business partners are using the free PCA™ service to streamline their relationships and reduce their admin burden.

Watch this [short video](#) for a quick overview of how PCA™ works

For Healthcare providers

The fastest way for healthcare providers to keep business partners and patients up-to-date with important business changes – like opening hours, contact information and healthcare services – is by updating their details through PCA™.

Once registered with PCA™, providers can choose to automatically send these important business updates to all their business partners, eliminating the need to manually update multiple platforms when their details change.

Register for PCA™

Healthcare providers who register in PCA™ can publish their details directly to their PHN, and the National Health Services Directory's [Service Finder](#) on the same day, making it easier for patients to find you.

A PRODA account is required to register. [Register for PRODA](#) if needed.

Once logged in to PRODA, simply go to the 'PCA Tile' and register.

Already have a PRODA Account? Start your PCA Registration from here:

<Link your PCA™ New registrations referral link to the Register button:

- Go to your “Business Partner” screen in PCA
- Find the “New registration referral link”
- Copy and paste this link to your website's *Register for PCA™* button>



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.





Help with registering for PCA™

A step-by-step guide to [Getting started with PCA](#) is available.

Healthcare Providers can also get support to register for PCA by calling the Agency's Digital Adoption Support team on (02) 6223 0741 option 3.

PCA™ Business Partner

If your organisation relies on up-to-date information from health providers, PCA™ can streamline your provider registration process. Your organisation can receive automatic updates from the healthcare provider organisations you support and reduce or eliminate the potential for errors from manually transcribing information.

Become a PCA™ business partner

Email pca@digitalhealth.gov.au for more information about or to book a meeting to become a PCA™ Business Partner.

Explore the benefits of [registering as a PCA Business Partner](#).

Learn more about business partner benefits

To learn more about business partner benefits, [watch this video](#)