# PRODA and HPOS

## Provider Digital Access (PRODA)

**Provider Digital Access** is an online identity verification and authentication system to securely access online Government services.

PRODA account will never expire and will move with you across roles or organisations. You can create only one PRODA account in your name. Hence use your own personal email ID as well as personal mobile to register.

You will need 100 points identification.

- Australian driver licence

- Medicare card

- Australian passport or foreign passport

(If you have changed your name and your name differs across the documents, you will also need a change of name certificate or an official marriage certificate)

Go to https://proda.humanservices.gov.au/ and click on 'Register Now' and follow the steps.

## Health Professional Online Service (HPOS)

**Health Professional Online Service** (HPOS) is a secure way to do business with Services Australia. One can access HPOS as an individual or access it on behalf of an Organisation via their personal PRODA Account. HPOS is available to all Health Professionals.

**Link your healthcare identifiers** such as AHPRA number, HPI-I number, Medicare Provider number, PBS approved prescriber numbers to your PRODA account so you can access HPOS functions.

**Services Australia has an online  education resources to help you understand health programs and services. It contains eLearning, infographics, Podcasts and Simulations.**

- HPOS Overview and features

- Patient Information

- Web Claiming

- Mange your details

- Messages and forms

- View Reports

- Organisation Register and Program Registrations e.g. MyMedicare, GPACI.

**Also visit this Services Australia's What's new page for latest updates**

**What's New? - Health Professional Education Resources (servicesaustralia.gov.au)**

**PRODA Helpdesk** 1800700199

ISO 9001 QUALITY