

Senior Older Person's Health and Palliative Care Officer

Cairns, Townsville, or Mackay

About us

Northern Queensland Primary Health Network (NQPHN) is one of 31 regionalised and independent PHNs established nationally by the Commonwealth Department of Health and Aged Care to provide local communities with better access to improved primary healthcare services.

The NQPHN region extends from St Lawrence in the south coast, up to the Torres Strait in the north, and west to Croydon and Kowanyama.

NQPHN aims to improve health outcomes for all residents by supporting, investing in, and working collaboratively with local Hospital and Health Services, the primary healthcare sector, local government areas (LGAs), other health organisations, and the wider community.

Find out more about NQPHN at www.nqphn.com.au

The role

The Senior Older Person's Health and Palliative Care Officer will be responsible for the design and development of aged care activities and interventions that directly build the capacity and support primary health care providers (PHCPs) for older people living in the community and residential aged care facilities (RACFs).

The Senior Older Person's Health and Palliative Care Officer will be responsible for facilitating access to virtual health services and solutions that enhance the care of older Australians across the three NQPHN regional sites as well as ensuring equity of access to rural and remote areas.

- Supporting RACFs in our region to have appropriate clinical facilities, equipment, staff training, and technology to provide to their residents with access to quality virtual care from general practitioners (GPs) and other clinicians.
- Contributing to the initiatives that support RACFs to implement comprehensive out of hours arrangements and actions plans, including appropriate staff training and resources.
- Supporting NQPHN's commissioning of early intervention initiatives or triage services when required.
- Supporting the commissioning of early intervention initiatives that contribute to healthy aging, including through the ongoing management of long-term conditions or reducing barriers at the aged care interface, to support senior Australians to live in the community for longer.
- Ensuring NQPHN has strong stakeholder relationships with aged care providers, general practices, and PHCPs, as well as governing agencies and other key contacts.



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.




- Working collaboratively with RACFs, community-based aged care organisations, and Hospital and Health Services (HHSs) in the NQPHN region to provide integration education and skilling opportunities.
- Regularly liaising with aged care peak bodies to ensure collaboration in the delivery of new models of care for transition into practice.
- Collaborating to develop and implement an NQPHN Aged Care Program Plan informed by the Department of Health and Aged Care (DoHAC) guidelines.
- Supporting and contributing to the monitoring and evaluating the delivery of the NQPHN Aged Care Program Plan and outcomes for PHCP workforce.
- Contributing to needs assessment, planning, service development in relation to the Aged Care Program.
- Ensuring the NQPHN Aged Care Program Plan operates within a designated budget.

Key selection criteria

- Degree qualifications in a health-related discipline and three years' experience in a similar role, or a VET qualification and/or a minimum of five years' aged care experience.
- Demonstrated understanding of opportunities and challenges for the aged care sector in the North Queensland region.
- Understanding of the technological and digital systems used in aged care in Australia.
- Understanding of health commissioning processes, health service design and delivery in a community environment.
- Demonstrated knowledge and experience in aged care service development, program implementation, monitoring, and evaluation.
- Experience in the development, implementation, and evaluation of aged care capacity building interventions within the primary health care and/or community services field.
- Significant knowledge to conduct cohesive networking and stakeholder engagement of aged care sector across the NQPHN region.
- Demonstrated ability to prioritise and meet deadlines in a high demand work environment.
- Demonstrated interpersonal, communication (verbal and written), engagement, and negotiation skills.
- Demonstrated ability to work with diverse communities including Aboriginals, Torres Strait Islanders, and Australian South Sea Islanders in our region.

Benefits

- Ongoing training and development opportunities on offer.
- Annual leave loading of 17.5%.
- Flexible work arrangements – work from home for up to two days per week.
- Employee Assistance Program (this is also available for immediate family members).
- Generous salary sacrifice benefits.



If you are looking for the opportunity to be part of a passionate and driven team and contribute to achieving our mission of 'Northern Queenslanders live happier, healthier, longer lives,' we'd love to hear from you.

NQPHN aims to be an employer of choice for Indigenous Australians, and we encourage First Nations peoples to apply for this role.

For further information on this position and to view the position description, please visit our website: bit.ly/nqphn-vacancies

Your application should include:

- cover letter including response to the key selection criteria (no more than two pages)
- resume.

To submit an application for this position, please send your application to recruitment@nqphn.com.au

Applications close Monday 4 September 2023 at 5pm.