Living with COVID – Positive Case Home Visit Program – suggested process flow

RACF home visit process flow

RACF identifies need for home visit for resident who meets the COVID-19 Home Visit Program eligibility criteria → RACF staff contact resident's regular GP → GP assesses request and need → Resident meets COVID-19 Home Visit Program criteria → GP/Practice Nurse/Nurse Practitioner/IHW completes home visit under practice clinical governance and work safety guidelines

GP assesses request and need → Resident does not meet COVID-19 Home Visit Program criteria → GP provides care to resident under MBS model

GP/Practice Nurse/Nurse Practitioner/IHW completes home visit under practice clinical governance and work safety guidelines → Practice submits invoice and report to NQPHN on 15th and 30th of each month

General Practice home visit process flow

Patient contacts general practice requesting home visit → Patient meets COVID-19 Home Visit Program eligibility criteria and is assessed by GP as eligible → GP/Practice Nurse/Nurse Practitioner/IHW completes home visit under practice clinical governance and work safety guidelines

Patient contacts general practice requesting home visit → Patient does not meet COVID-19 Home Visit Program criteria → GP provides care to patient as clinically appropriate under MBS or private funding model

GP/Practice Nurse/Nurse Practitioner/IHW completes home visit under practice clinical governance and work safety guidelines → Practice submits invoice and report to NQPHN on 15th and 30th of each month

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