

Northern Queensland Primary Health Network Strategic Plan 2021-26



Message from our Chair and CEO

Northern Queensland Primary Health Network's (NQPHN's) Strategic Plan represents our strategic intent, our role, priorities, and outcomes we aim to achieve between FY2021 and FY2026.

We are pleased to present NQPHN's Strategic Plan FY2021-FY2026. It is an ambitious plan which aims to strengthen the primary health care sector in northern Queensland. Five priority areas have been identified which we believe will achieve our main objectives, and include:

- » improved access and coordination of mental health services
- » equity for First Nations Peoples through improved health access and health outcomes
- » building workforce capacity and capability of GPs and primary care professionals for the future
- » ensuring people are receiving the right care, in the right place, at the right time
- » prevention, promotion, and early intervention focused on life stages of need.

While not excluding other health needs, these areas will be our primary focus over the next five years so that we can make the greatest impact on helping northern Queenslanders live happier, healthier, longer lives.

As the lead organisation for primary healthcare in northern Queensland, we must work collaboratively with our partners and combine our strengths to ensure we achieve measurable change and success against our objectives.



Nick Loukas
NQPHN Board Chair



Robin Whyte
NQPHN Chief Executive Officer

NQPHN shall take responsibility as a leader for comprehensive primary health care. We will be agile and responsive in times of crisis and change. We will be visionary and innovative as reformers of the healthcare system in some of the most challenging geographic and culturally diverse areas in Australia.

We will achieve this by working in collaboration with our partners and by being strategic and transparent in our approach to commissioning. This will ensure maximum benefit is achieved by our providers and the wider health system.

We are also committed to becoming a high-performance organisation that is focused on our people, providers, and partners. We will champion and strengthen local capability and capacity to ensure northern Queenslanders receive the best care available.

About us

NQPHN is funded by the Australian Government to provide local communities with better access to improved primary healthcare services.

Our vision

Northern Queenslanders live happier, healthier, longer lives.

Our role

NQPHN is the lead organisation for developing - with our partners - an integrated and coordinated primary healthcare system that delivers the best care possible to achieve measurable health improvements for the people of North Queensland.

How we are going to do this

We are going to do this through a focus on:

- » purposeful engagement
- » partnerships and collaboration
- » building capacity and capability
- » innovation for outcomes
- » embracing technology enabled care
- » strategic and transparent commissioning.

Our priority areas

- Population Health Priorities
- Mental Health and Alcohol and Other Drugs
- GPs and other Primary Care Professionals
- First Nations Health
- System Integration



Northern Queensland Primary Health Network acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.



How we are going to do this

- ➔ Purposeful engagement
- ➔ Partnerships and collaboration
- ➔ Building capacity and capability
- ➔ Innovation for outcomes
- ➔ Embracing technology enabled care
- ➔ Strategic and transparent commissioning

